SPEECH BY HIS EXCELLENCY, MALAM DIKKO UMARU RADDA, PHD, CON, (THE EXECUTIVE GOVERNOR OF KATSINA STATE) AT THE FLAG-OFF CEREMONY ON E-GOVERNANCE IMPLEMENTATION FOR PERMANENT SECRETARIES AND ESSENTIAL DIRECTORS OF KATSINA STATE MDAS HELD ON FRIDAY, 12TH DECEMBER, 2025 AT KATSINA STATE INSTITUTE OF MANAGEMENT AND TECHNOLOGY

Protocol:

It is with immense pride and a profound sense of responsibility that I stand before you today to officially flag-off the E-Governance System for Permanent Secretaries and Essential Directors of Katsina State MDAs. This event marks another historic step in our collective journey towards a modern, transparent, and digitally empowered government that serves its citizens efficiently and effectively.

Today's occasion is not just about launching a platform. It is about laying the foundation for a new culture of governance—one that embraces technology, promotes accountability, accelerates service delivery, and prepares Katsina State for the future.

Over the past years, Katsina State has embarked on deliberate and strategic measures to integrate technology into government operations. Recognizing

the fast-changing global landscape, we understood early that no government can meet the expectations of its citizens without leveraging digital tools.

KEY MILESTONES ON THIS JOURNEY INCLUDE:

1. Development of ICT Infrastructure

We expanded digital connectivity across Ministries, Departments and Agencies (MDAs), enhanced broadband access, and strengthened our ICT backbone to support automation and data exchange within government.

2. Establishment and Strengthening of the State ICT Agency

We empowered the state ICT institutions to drive digital transformation, standardize ICT processes, and lead the rollout of e-government solutions.

3. Staff Capacity Building and Digital Literacy Programs

Over the years, civil servants have undergone extensive training in computer literacy, data management, and ICT-driven administrative processes. These investments are preparing our workforce for a fully digital public service environment.

4. Adoption of Digital Tools in Key Sectors

We have deployed various digitization efforts in education, health, treasury management, security coordination, and public financial systems—creating a more coordinated and responsive government ecosystem.

Today, with the introduction of the **E-Governance System**, we are consolidating these gains and moving towards a government that operates with *speed, accuracy, and transparency*.

The E-Governance System is designed to replace the traditional paper-based memo process with a fast, secure, and fully automated workflow.

This platform will:

- ✓ Reduce delays in processing government memos and approvals
- ✓ Enhance transparency and traceability of decision-making
- ✓ Improve inter-ministerial communication
- ✓ Lower administrative costs associated with paper, printing, and physical file movement
- ✓ Strengthen data security and confidentiality

- ✓ Enable remote approvals to keep government activities running even beyond office premises
- ✓ Increase efficiency and productivity across all MDAs

By implementing this system, Katsina State aligns with global best practices and joins the growing list of forward-thinking governments that use technology to drive excellence in governance.
This launch is only the beginning.

We are committed to:

- ✓ Scaling the system across all MDAs;
- ✓ Ensuring continuous training for all categories of public servants;
- ✓ Integrating additional e-services, such as e-filing, e-procurement, and digital correspondence systems;
- ✓ Building a unified statewide data center to support secure digital operations;
- ✓ Collaborating with national and international partners to sustain this digital transformation agenda.

Our vision is a Katsina State where: Documents no longer get lost, approvals no longer

suffer unnecessary delays, and government operations are seamless, smart, and citizen-centered.

I extend my sincere appreciation to:

- ✓ KSITM and KATDICT for championing this digital transformation;
- ✓ All MDAs and civil servants who have supported this agenda;
- ✓ Our technical partners and consultants;
- ✓ The leadership of the State Executive Council for embracing this vision.

Your contributions have made today's milestone possible.

Distinguished Ladies and Gentlemen,

Today, we take a bold step into the future. With the commissioning of the E-Governance System, Katsina State is demonstrating its readiness to adopt modern governance practices and uphold the highest standards of public service efficiency.

With great honour and by the powers vested in me as the Executive Governor of Katsina State, I hereby officially flag-off the implementation of the E-

Governance System for Permanent Secretaries and Essential Directors for Inter-ministerial Communication.

His Excellency, Malam Dikko Umar Radda, PhD. CON.
The Executive Governor of Katsina State